Operational Planning Scenario Description

- Time sensitive
- Diversity: cultural, functional
- One of a kind
- Politically sensitive
- Uncertainty
- Open source data
- Creating intellective/judgmental product

Operations Planning Parameters

- Output: Static product – document of alternatives and choice
- Requirement: Static order for three courses of action with one recommended; humanitarian disaster relief
- Input: Dynamic environment
- Players, Roles, Org Structure: Static – approximately 30 team members who represent various local commands; linked laptops around a table; rank not critical

Process

- The order is given and the 30 team members go back to their respective groups to determine their capabilities wrt this task and then the team reconvenes
- Shared understanding phase: Team members report about their areas
  - Communication – what modes are they using? Could a tool be developed to help them share the information?
  - Coordinating structures – what are the questions that need to be answered? Forms, lists
  - Previously held knowledge/past experience – have we done this task before? Should we do the same thing again?
  - Hidden agendas – what are the cross-motivations of the individual team members? How do you get hidden information out of the floor?
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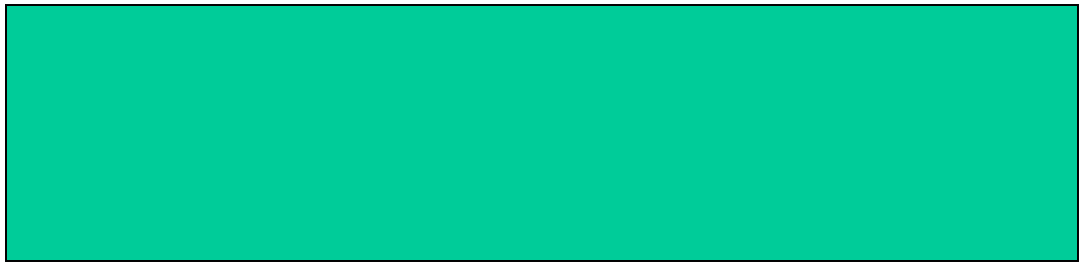
- COAST (course of action selection tool) which helps team to weight and score the choices

K1 K2 K3 K4 ..... Kn



Implicit

State: situated awareness (knowledge)

Distribution:

Greater than

Explicit:
Info and know is encoded in papers
Email, wall stuff